

### **ALL INCLUSIVE CONDITIONS**

On arrival at the hotel the clients booked on “ALL INCLUSIVE” will be identified with a wristband. This band will give the right to the clients to enjoy the services and products included in the place and times detailed in the “all inclusive” programme. This information can be find in the lists (menus) exposed in the restaurant, bar and snack- bar.

#### **RESTAURANT: (according to time table exposed)**

- ✓ Full board (breakfast, lunch and dinner)
- ✓ House wine (white, rosé or red) and wine sangria
- ✓ Soft drinks
- ✓ National draft beer and mineral water
- ✓ All these drinks are served at lunch and dinner only.

#### **BAR: (times: 10.00 to 23.00) See bar menu “All inclusive”**

- ✓ Wine sangria, soft drinks, mineral waters.
- ✓ Coffee, tea and infusions
- ✓ National draft beer
- ✓ Alcoholic drinks (Gin, Vodka, Whisky and Brandy) Includes some known international brands like Ballantines, JB, Bacardi, Smirnoff, Beefeater, ...
- ✓ Vermouth (Aperitif) Includes some known international brands like Martini, Campari, Jagermeister, ...
- ✓ National mixed spirits
- ✓ Selected ice-creams

Bar and table service available.

Drinks are served in glass glasses except by the pool where everything is served in plastic glasses

**SNACKS:** See time-table and bar menu “All inclusive”.

#### **Time 10:00 to 18:00 Snack exclusive for All Inclusive**

- ✓ Salads
- ✓ Hamburger
- ✓ Hot dogs
- ✓ Pizzas in portion
- ✓ Fried potatoes (chips)
- ✓ Choice of sandwiches (ham, cheese, vegetables) and Bikinis
- ✓ Cake

#### **Time 22:00 to 23:00\***

- ✓ Choice of sandwiches (Ham, cheese, salad)
- ✓ Toasted sandwiches
- ✓ Pastries & Muffins

## **RECREATIONAL AREAS and ACTIVITIES:**

According to time table and availability

- ✓ Use of exterior swimming-pool, indoor pool, Jacuzzi where applicable
- ✓ Use of the multi sports court (depending on hotel)
- ✓ Use of the boules (petanca) court
- ✓ Daytime activities
- ✓ Evening entertainment

## **HYGIENE and HEALTH REGULATIONS:**

- ✓ Food and drinks can only be consumed in the areas where they have been served and cannot be taken to other areas (ex: from restaurant to bar, bar to pool, etc.)
- ✓ By the pool drinks are served in plastic glasses

## **GENERAL RULES:**

- ✓ The “All Inclusive” can only be taken for a minimum of 5 nights, and has to be for all the members of the booking and until the departure day.
- ✓ The wristband of “All inclusive” is personal and non-transferable.
- ✓ Only one drink or one snack can be taken at the same time and they are not accumulative.
- ✓ The management of the hotel reserves the right to cancel all the facilities of the “All inclusive” programme in the case of incorrect use of the wristband, such as inviting food and drinks to fellow guests who are not on the “All inclusive” programme, or in case of wasting food and drink.
- ✓ It is compulsory to show the wristband when asking for a service.
- ✓ Alcoholic drinks will not be served to minors (under the age of 18).

## **FACILITIES AND SERVICES NOT INCLUDED**

- ✓ Food and drinks not listed in the “All inclusive” programme and outside the established time-table.
- ✓ Sport material, tennis, bikes, mini-golf and billiard.
- ✓ Vending machines, newspapers, post cards and items from shop or mini-market.
- ✓ Safe, mini-bar, telephone, room service, and garage.
- ✓ Slot machines, internet.
- ✓ Spa, massage, hair-dresser or similar (where applicable)

**WE HOPE THAT YOU ENJOY OUR “ALL INCLUSIVE” SERVICE**



# **GOLDEN HOTELS**